

## COVID-19 FREQUENTLY ASKED QUESTIONS

### **1. How much does a COVID-19 test cost?**

There are several factors that play a role in this determination. Contact the test center and they can comment on your specific circumstance.

### **2. Where can someone without insurance go to get tested?**

UT Medicine North located at 31 Physicians Drive. Please call 731-697-8076 before you arrive.

### **3. Does the health department provide the public with personal protective equipment?**

No.

### **4. What do I do if a coworker has been tested for COVID-19 but doesn't have their results yet?**

If you have been within 6 feet of said coworker you must self-monitor. Check your temperature twice daily and look for other symptoms of COVID-19 such as cough or shortness of breath until test has resulted. The work area of the individual tested should be properly sanitized.

### **5. What do I do if my employee tests positive for COVID-19?**

The health department will notify the employee and employer of positive results. The health department will ask for a list of people who had close contact with this employee. Close contacts must quarantine for 14 days since the last day of contact with the positive COVID-19 patient. Look for signs and symptoms of COVID-19. The employee with the positive test must quarantine at home.

### **6. If my employee's spouse or other household member tests positive, what should I do?**

The employee exposed to the positive household case should quarantine at home for 14 days and monitor for signs and symptoms of COVID-19. Any employee that was within 6 feet of the exposed employee should self-monitor.

### **7. My employer is asking for us to be tested for COVID-19 because a fellow employee is also being tested, but I don't have any signs or symptoms. What should I do?**

If you do not have any COVID-19 symptoms, you will not qualify for testing. See question #4 if the results are pending. See question #5 if the results are positive.

### **8. Can I come to the Jackson-Madison County Regional Health Department to be tested for COVID-19?**

No, we are not testing for COVID-19 at the Jackson-Madison County Regional Health Department. We can, however, refer you to other local facilities that are testing.

**9. What are the signs and symptoms of COVID-19 and when do they develop?**

COVID-19 signs and symptoms include a fever (99.6 or greater), cough, and shortness of breath. Some positive cases have also reported a loss of sense of smell. Symptoms can develop within 2-14 days after direct contact. The elderly and immunocompromised have a greater risk of developing serious complications from COVID-19.

**10. What do I do if I get COVID-19?**

Isolate at home, unless you need to seek medical attention. Call prior to going to any medical facility. Stay in a separate room away from others in the household. Use a different bathroom in the home. Wash your hands frequently. Sanitize commonly used surfaces often. (i.e. Doorknobs, counter tops, etc.)